

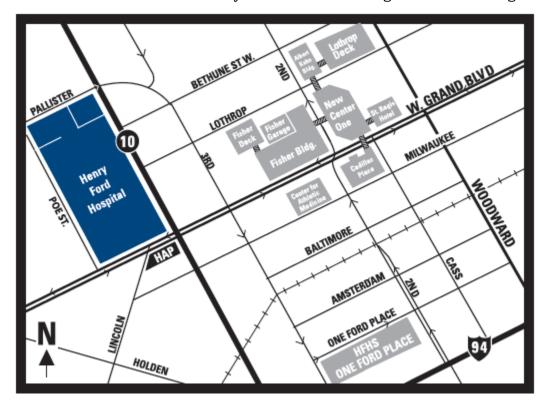
Henry Ford Hospital 2799 West Grand Blvd. Detroit, MI 48202

# **Arrival Time for Surgery**

- You will get a call about 1 week before surgery to let you know what time to arrive the day of surgery.
- If there is an unexpected change in your arrival time, you will get a call 1 business day before surgery between 2:00 PM and 4:00 PM to tell you your new arrival time.
- If you have questions or concerns about your arrival time, call (313) 916-7941. This line is open 24 hours a day.

### Where to Go

- Enter the hospital from the Main Entrance (off of West Grand Blvd.).
- Use the main elevators behind the lobby information desk to go the 4th floor surgical lounge.



## **Hospital Entrances Hours of Operation**

Hours of operation can change. Visit henryfordhospital.com for the most up to date information.

**Main Entrance** (the front doors off West Grand Blvd.)

• Every day: 5:00 a.m. to 9:00 p.m.

**East Clinic Entrance** (side entrance off the Lodge Service Drive M-10)

- Monday to Friday: 6:00 a.m. to 6:00 p.m.
- Saturday: 7:00 a.m. to 1:00 p.m.
- Sunday: closed

#### **24-Hour Entrance** (off Poe Street)

• Every day, 24 hours a day.



# Self-Parking

Hours of operation can change. Visit <u>henryfordhospital.com</u> for the most up to date information.

Cost: None

### **Parking Garage**

• Monday to Friday: 5:00 a.m. to 11:00 p.m.

• Saturday: 7:00 a.m. to 7:00 p.m.

· Sunday: closed

### **West Pavilion Underground Lot**

Monday to Friday: 4:30 a.m. to 9:00 p.m.Saturday to Sunday: 9:30 a.m. to 9:00 p.m.

### **Emergency Parking Lot**

• Every day, 24 hours a day.

# **Valet Parking**

Offered at the Main Entrance. Hours of operation can change. Visit <u>henryfordhospital.com</u> for the most up to date information.

Cost: \$8.00

Main Entrance (the front doors off West Grand Blvd.)

• Monday to Friday: 5:00 a.m. to 8:00 p.m.

- Last car is taken at 5:30 p.m.

• Saturday to Sunday: closed

# **Contact Information for Your Stay**

Hospital Operator: (313) 916-2600

- Friends and family can call the operator and ask to connect to your room.
- If you do not see a department or phone number you need listed below, call the operator.
- Phone numbers that may be helpful during your stay:

Neurosurgery Unit	(313) 916-0170
Neurosurgery Unit Manager	(313) 916-0580
Orthopedic Unit	(313) 916-0130
Orthopedic Unit Manager	(313) 916-0154
Spine Coordinator	(313) 916-8569
Discharge Pharmacy	(313) 916-1666

# **Visiting Hours and Policy**

Visit <u>henryfordhospital.com</u> for the most up to date information.

### Food Menu

- There is a pre-selected food menu that changes every day.
- You can call the kitchen during your stay to change your meal.

### For Family and Friends

#### **Guest Housing**

- Henry Ford offers hotel-like accommodations for families and friends to stay close to loved ones.
- Guest housing is in the apartment building behind the hospital.
  - 1350 W. Bethune, Detroit, MI 48202.
  - Have a fully furnished kitchen, living room, bedrooms, and bath.
  - Apartments are available with 1 or 2 bedrooms, and can hold 1 to 6 people.
- Cost: \$73 per day (no tax).
- To make a reservation, call (313) 916-3299.

#### **Food Services**

Family and friends are welcome to any of the following food services. Hours of operation can change. Visit henryfordhospital.com for the most up to date information.

### Cafeteria (Henry's on the Boulevard)

Directions: Go down the main hallway, away from the main entrance, until the hallway ends. Turn left. The cafeteria will be on your right.

#### Monday to Friday

- Breakfast: 6:30 a.m. to 9:30 a.m.
- Lunch: 10:30 a.m. to 2:00 p.m.
- Afternoon Grill: 2:00 p.m. to 4:30 p.m.
- Dinner: 4:30 p.m. to 7:30 p.m.

#### Saturday to Sunday

- Breakfast: 6:30 a.m. to 9:30 a.m.
- Lunch: 10:30 a.m. to 2:00 p.m.
- No afternoon grill or dinner.

### **Subway®**

Directions: Located near the cafeteria. Go down the main hallway, away from the main entrance, until the hallway ends. Turn left.

Open every day, 7:00 a.m. to 11:00 p.m.

#### Papa Joe's Market

Directions: Located just past the hospital's main entrance lobby information desk.

Monday to Friday: 6:30 a.m. to 10:00 p.m.

Saturday: 6:30 a.m. to 5:00 p.m.

Sunday: closed

#### **Biggby® Coffee**

Directions: Go down the main hallway, away from the main entrance, towards the cafeteria. It will be on your right.

Monday to Friday: 24 hours Saturday: open until 5:00 p.m.

Sunday: closed

### **Henry's Express**

Directions: Located in the West lobby. Make a left from the main entrance and go down the hall.

Open every day, 24 hours a day.

### **After Your Stay**

Even after you leave the hospital, we are available to talk about any concerns or questions you have.

- Reach out to any of the departments below during normal business hours (Monday to Friday, 8:00 a.m. to 5:00 p.m.).
- After normal business hours, on weekends, or holidays, call the hospital operator (313) 916-2600 and ask to talk to the resident on call.

Neurosurgery Clinic	(313) 916-2241
Orthopedic Clinic	(313) 916-2181
Brace/Becker Orthotic Department	(313) 916-2201