

This clinic is an outpatient department of Henry Ford West Bloomfield Hospital. As a provider-based facility, you may receive two bills for your visit today—one for the facility or hospital fee and one for the health care professional fee.

If you have questions about your bill, our Customer Service Department is here to help.  
Call 800.999.5829.



Our Pricing Department can help you estimate your coinsurance and out-of-pocket costs. Call 888.455.2678, scan the QR code, or go to [henryford.com/estimate](https://henryford.com/estimate)

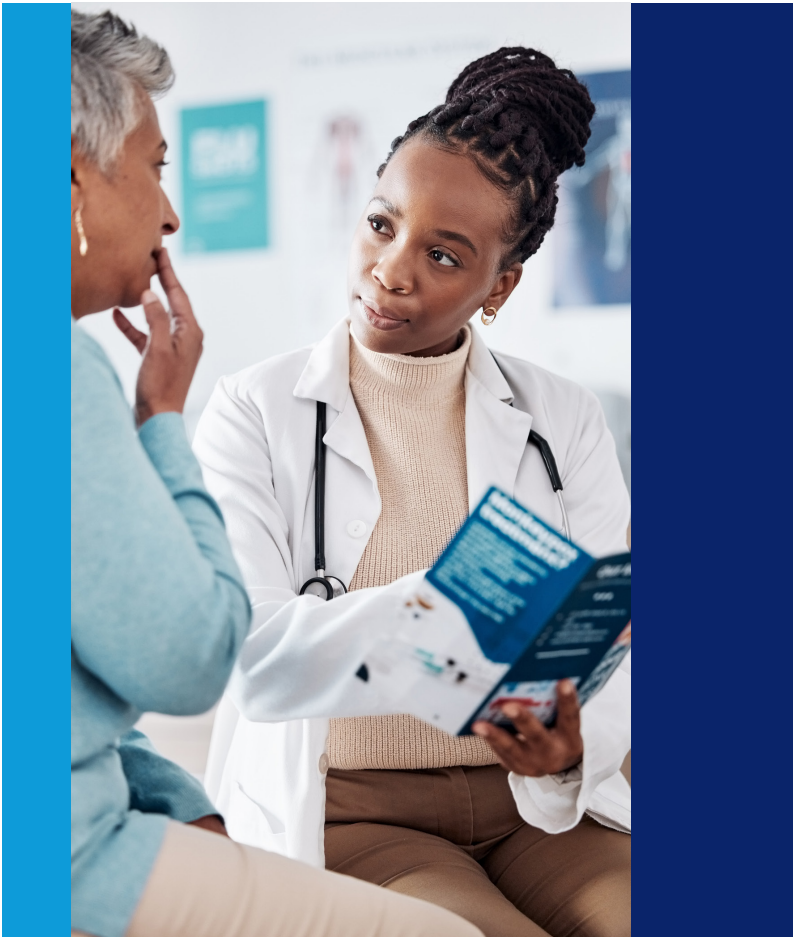
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# Understanding your bill



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# Your guide to provider-based billing

This brochure explains how you are billed for services so that you will know what to expect and can plan for out-of-pocket costs.

## What is a 'provider-based facility'?

The care and services at this clinic are delivered as a service of Henry Ford West Bloomfield Hospital is simply a different location from the hospital. Medicare calls this type of office or clinic a "provider-based facility," and this impacts the way Medicare calculates your bills and copays. It may also affect your out-of-pocket costs, if you do not have Medigap or secondary/supplemental insurance to make up the difference.

As a provider-based facility, the clinic is held to the highest standards for quality and safety and must follow strict regulations. It's part of your doctor and hospital working together to provide you with the best possible care and services.

## How will I be billed for today's services?

The Centers for Medicare and Medicaid Services require us to send separate bills for the hospital and the medical professional providing the care.

***So, the charge for certain services will be divided into two parts:***

- A facility fee for the hospital
- A professional fee for the health care professional



## May I get an estimate for my coinsurance payment?

It is our goal to be up front with you about Medicare coinsurance amounts, and we will provide you with an estimate. These amounts will vary based on the type and number of services received, for example:

	Facility coinsurance
Clinic visit	\$10
Clinic procedure	\$35-50

If you have supplemental insurance coverage, it will usually cover the Medicare coinsurance amounts shown above. Our Pricing Department can provide you with more specific estimates. See below for information.

## Does provider-based billing affect how much I pay?

Your health plan coverage generally determines the amount of your out-of-pocket cost. Facility and professional fees may appear together on the same bill, or they may arrive on two separate bills for the same visit. You may also receive two Medicare Summary Notices or Explanations of Benefits for the same visit.

## How can we help you?

If you are confused about your bill, we will do our best to walk you through it step by step.

Our main concern is to make sure you continue to receive the care and services you need. If paying your medical bill is a concern, let us know. We may be able to help.

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