

# HFPN News

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Dear Colleague,

We are entering the sweet spot for HFPN educational opportunities this calendar year. We have already hosted our first webinar this past May, which tackled the subject of high-weight bias. You can [access that replay](#) through the [HFPN website](#).

Next up, we are presenting a topic that, sadly, impacts too many of us in the healthcare industry. Whether it is because of the internalized fear from enduring years of COVID-19 loss and protocols, or perhaps a larger societal sense of discontent, we are seeing more and more of our colleagues on the receiving end of aggressive encounters from patients or their family members/caregivers.



The next webinar – titled [De-escalation: Recognizing and Mitigating Potentially Dangerous Encounters in Your Medical Setting](#) – will take place on **Tuesday, August 29 from noon to 1 p.m.** It is intended to equip attendees with ways to recognize potentially dangerous situations and how to de-escalate them. It will also address how patient care is negatively impacted when healthcare workers do not feel safe.

This free webinar is open to *any* healthcare team members who interact with patients, their family members or caregivers. We are opening this webinar to a larger audience because, as we know all too well, anger and aggression can be directed at anyone within our clinical setting, whether it is a greeter, physician, medical assistant or front desk team member.

The keynote speaker at this webinar will be **Judy Arnetz, PhD, MPH, PT**, who is professor and Associate Chair for Research in the Department of Family Medicine at Michigan State College of Human Medicine. Dr. Arnetz's research focus and area of expertise is how the well-being and safety of healthcare workers impacts the quality of patient care and how to prevent/mitigate the effects of violence in healthcare settings.



We ask that you share this educational opportunity with anyone in your office, clinic or practice who wants to learn more about how to recognize and de-escalate if a situation escalates.

[Registration for this event](#) is open until the start of the one-hour webinar. Please feel free to [share this registration link](#) with anyone who might benefit from this educational opportunity. (It is expected that this webinar will earn qualified attendees 1 CME.)

[Save the Date](#)

Mark your calendar for the evening of **Thursday, November 9 from 5:30 to 8 p.m.**, when the HFPN will host its annual Summit. The topic this year is one that intrigues many, intimidates a few but captivates us all. It is titled *AI: What's it got to do with you?* It will provide a great overview of where artificial intelligence stands today in the healthcare industry, then will delve deeper into how it will likely impact you and your practice in the years ahead.



The Summit will be held at the Michigan State University Management Education Center, which is the same venue as last year's event. Networking, drinks and hors d'oeuvres will take place from 5:30-6:30 p.m., with the program time running from 6:30-8 p.m. There will be virtual access to this Summit.

Keynote speaker is **David Allard, MD**, Henry Ford Health's Chief Medical Information Officer. He will present how AI will be used in the near and distant future, how it can add value in the care of patients, improve their health outcomes and why all physicians must prepare themselves for it. Dr. Allard will then join a panel discussion that will include experts from various areas within healthcare that are sure to be affected, including legal.

Registration details will be available soon on the [HFPN website](#); it will also be communicated via an HFPN Newsflash email.

### **Top Honor for HFPN Director**

We are thrilled that our HFPN Director of Compliance and Contracting **Aaron Sohaski, JD, MBA**, was recently named as one of the [Top 10 Compliance Directors for 2023](#) by the [Healthcare Business Review](#). For anyone who has had the pleasure of working with Aaron, you know his thoroughness, wisdom and ability to exact effective changes makes him an incredibly valued team member.



Aaron has been with the HFPN team for seven years and his work is crucial to our success in value-based contracting. In the interview with Healthcare Business Review, Aaron was posed with a question regarding the future of compliance in our industry. Here is his answer, which is an excerpt from the article:

*"The future of compliance in the healthcare industry is likely to be influenced by technological advancements, increased data privacy concerns, and evolving regulations. Automation and artificial intelligence can play a significant role in improving compliance monitoring, identifying potential risks, and streamlining reporting processes. Healthcare organizations will need to adapt to these changes, invest in training and resources, and remain agile in their approach to compliance management. Collaboration between industry stakeholders and regulatory bodies will continue to be crucial in addressing emerging compliance challenges and establishing best practices."*



We are gratified to know that Aaron is now recognized for his work on a national level and thank him for his years of dedicated service to our HFPN team. Please take a moment to [read the article](#) that details his work.

**[Interested in using Epic as your practice's EMR?](#)**

Henry Ford offers Epic via the Community Connect program. By implementing the Henry Ford instance of Epic, you will gain greater access to records of your patients' healthcare conducted at any Henry Ford facility, including Henry Ford GoHealth urgent care clinics. It also allows for greater continuity of care and easier partnership with other providers on Henry Ford Epic or Community Connect.



In addition to the added visibility for you and your practice, your patients will have access to Henry Ford's instance of the #1 ranked patient portal, MyChart. Additionally, the Henry Ford Epic Connect program has achieved accreditation for four years running and offers a robust implementation and ongoing maintenance support program.

You can contact the [Community Connect team via email](#) or by phone at 313-428-1354 to learn more or to start the process of implementing Epic Connect in your practice. Henry Ford subsidizes a significant amount of the implementation and ongoing maintenance costs of this EMR.

*Please note that the implementation and ongoing fees for Epic Connect were updated earlier this year.*

#### **[HFPNotes](#)**

The HFPN continues to educate enrollees in our direct-to-employer contracts on how best to utilize their healthcare plans. These include the GM ConnectedCare mailer and the Henry Ford Health plans that are part of our value-based work.

To access the GM ConnectedCare mailers and communications, please [go to the GM ConnectedCare site](#).

The Henry Ford Healthcare Plan website contains the newsletters sent to all enrollees in the two value-based plans. These communications, the most recent of which focuses on how to access primary care options, can be [found on this website](#).

... Remember, all Henry Ford pharmacies offer very affordable over-the-counter pricing on the most commonly used products such as ibuprofen, acetaminophen, allergy tablets, antibiotic ointment, cold medication, vitamins and more. This is good information to share with your patients.

**August 2023**

*If there is an item you would like to see in the HFPN News, please [email content editor Cyndy Lambert](#). You can view past issues of the HFPN News on the [News/Articles page](#) of the [HFPN website](#).*